

2017 UMAAS CONVENTION EVALUATION

	POOR 1	FAIR 2	GOOD 3	VERY GOOD 4	EXCELLEN T 5
Registration Kit	1	3	14	39	14
Opening Ceremonies			14	40	19
Harassment in the Workplace – Leah Knibbs Conference Kickoff	1	2	5	44	20
Communication: It is all Critical – Knibbs&Assoc-HR Consulting		8	21	37	9
Trade Show		5	25	26	20
Bylaw Enforcement Process for Municipalities – Panel Discussion		14	20	35	7
Procurement – Financial Best Practices – International Perspective	1	9	22	36	4
Supporting Recreation in SK Communities – SPRA Field Consultants		2	24	33	7
MEPP Changes		2	19	34	8
Banquet & Awards		1		28	30
Hypnotist Corrie J	1	1	1	9	38
SMRA Retiree Plan – Eric Biehn		4	20	35	11
Shepell FGI – Challenges for People-Leaders in the Workplace-Caylee Stewart		4	13	43	14
SUMAdvantage Program Update – Tania Wendling		2	20	42	10
Networking Afternoon – Golf & BBQ	1		1		12
Networking Afternoon–Saskatoon Bus Tour & Shopping	1	2	3	13	12
Thursday Free Evening		1	5	18	28
Asset Management: Making Progress		1	15	43	14
Advisory Services – Legislative Updates & Amendments		2	12	41	17
How to Fit a Heart Attack into Your Busy Schedule – Philip Jones			1	10	58
Hotel Facilities	3	5	18	26	14
CONVENTION CONTENTS					
The application of material to your work situation is relevant?		4	7	43	18
The information you obtained from the Convention was as expected?		4	6	38	23
You have benefited from participating in the Convention?		2	5	32	35

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Overall Reaction

- 1. Which aspect of the UMAAS Convention was most beneficial to you?**
 - a) Networking (25)
 - b) Updates (2)
 - c) Asset Management (12)
 - d) Bylaws & Enforcement (4)
 - e) How to Fit a Heart Attack into Your Busy Schedule (5)
 - f) HR speakers (2)
 - g) Legislative Changes (3)
 - h) Advisory Services
 - i) Leah Knibbs presentation (3)
 - j) Trade Show (2)
 - k) Very interesting – 1st time.
 - l) Sessions (3)
 - m) Harassment (4)
 - n) Talking personal to Advisory Services.
 - o) Communication
 - p) Guest speakers
 - q) SUMA, SMRA, SUMA
 - r) Division meetings (5)
 - s) Supporting Recreation
 - t) Gov't Relations talk.

- 2. Please outline any aspect of the Convention that was of little or no benefit to you.**
 - a) Golf & tour (2)
 - b) SUMAdvantage (info on website)
 - c) Supporting recreation
 - d) SMRA (6)
 - e) Harassment – Administrator only one person office
 - f) MEPP
 - g) Procurement – SUMA does this already (5)
 - h) Trade Show
 - i) Bylaw panel – very vague and seemed skipped through. (2)

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- 3. What suggestions do you have to improve the UMAAS Convention?**
- a) Optional first-timers Q & A time period
 - b) Coordinate better with the hotel (parking lot)
 - c) It was great.
 - d) Have a different hotel. Hotel is so far away.
 - e) Concurrent sessions if possible.
 - f) Golf tourney before or after convention.
 - g) Have breakout sessions – 1st timers in one session and experienced administrators in another session at the same time.
 - h) A “lighter speaker” in with all the serious stuff on 1st day.
 - i) Golf needs to have a fun only group (may only make ½ course..haha) & a beer cart drive spot.
 - j) Encourage assistance to attend – proving some sort of breakout that suit their needs and encourage councils to send them.
 - k) Full breakfast on all mornings.
 - l) Change it up! Try some new things.
 - m) More educational/information for municipal operations
 - n) New venue? Workshops or more relevant topics
 - o) No sessions start before 9:00 a.m. for persons who live around Saskatoon.
 - p) Need Tornado Hunter to open – upbeat, fun (2)
 - q) Trade show loud – distracting. (2)
 - r) Designated area of your division.
 - s) The networking afternoon, other than golf, could maybe be not so long.
 - t) Have networking afternoon on the first day then registration. (2)
 - u) Downtown venue would be nice.
 - v) Municipal Advisory – what are their top requests for info and address those issues.
 - w) More vendors.
 - x) Speakers – hands on workshops would be more beneficial.
 - y) Found it difficult to hear at division meeting due to other groups in room.
 - z) Longer for division meetings (3).

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- 4. What comments do you have regarding this year's Convention format?**
- a) Thursday morning breakfast – great idea (7)
 - b) Thursday free evening – good idea
 - c) Food was very good.
 - d) Awesome
 - e) Like the format and all the opportunities.
 - f) Excellent (4)
 - g) Good (10)
 - h) Good format (2)
 - i) First day was a little dry.
 - j) Wednesday was a long day.
 - k) Do this survey on Survey Monkey --- less administration time spent
 - l) The tour was excellent – tour guide planned a great tour.
 - m) Really enjoyed Philip Jones (3)
 - n) Very disappointed in procurement presentation – that a 1 hour sales pitch, that conflicts with the SUMAdvantage program would be permitted. Very poor & not respectful of sponsors or people's time.
 - o) A lot of useless info.
 - p) Changing agenda without notification – I missed something that I had rushed getting to and could've saved myself the early drive.
 - q) Have two full days & networking afternoon on Friday. (2)
- 5. Any comments regarding the Convention Facilities?**
- a) Hotel renovations understood
 - b) Little cold in meeting room (7)
 - c) Good (10)
 - d) Excellent (3)
 - e) Not a fan of the Travelodge layout.
 - f) Enjoy pool and onsite facilities
 - g) Always great.
 - h) The hotel's "special price" is much more than Sandman across the street.
 - i) Poor time to gate off the parking lot. (2)
 - j) Travelodge is getting old–rooms are old and tired. Need to tender other hotels. (6)
 - k) A screen in the middle front would be helpful.
 - l) Convenient
 - m) Rooms – not so good, paper thin walls.
 - n) Same meal for lunch and supper. (2)
 - o) Had trouble with sink and noise outside.
 - p) Good location
 - q) Awful, outdated, banquet food was awful.
 - r) Water was not filled during the day.
 - s) Would be great if it was moved around.
 - t) Ice machine on 3 floors in tower all broken, rooms in tower were clean, but old, thinking rates could have been much better with that many people especially in older hotel. Staff was great though.

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- u) Food was okay but nothing special.
 - v) Happy to see renos being done.
 - w) Loud hotel.
6. **What other topics for sessions/workshops should our Association offer?**
- a) Current issues (2)
 - b) Basic Labour Standards
 - c) Methods to deal with our CAVE ratepayers (Citizens Against Virtually Everything)
 - d) Privacy
 - e) SAMA
 - f) Legislation refresher
 - g) Minute writing. (3)
 - h) Communicating with angry people – techniques.
 - i) Council management.
 - j) Month by month review of legislated responsibilities.
 - k) Do a work plan & report on UMAAS Board & Executive Director goals & objectives & resulting outcomes.
 - l) Assessment/taxation processes
 - m) Landfill
 - n) How to deal with government organizations
 - o) Asset Management compliant with GTF.
 - p) Payroll – from basic to advance.
 - q) Job descriptions, policy statements, sharing of good practices, bylaws, policies.
 - r) Regionalization strategies, LGA Program info/panel discussion.
 - s) Want to know how to do – not why we have to do it.
 - t) Munisoft – tips and tricks you missed in original orientation.
 - u) Facebook – for those of us who can't afford a new website –how can we maximize 'Facebook' page.
 - v) Conflict Management. (2)
 - w) Customer Relations – working with a new council.
 - x) Bylaw enforcement.
 - y) Training instead of just info.
 - z) Easements.
 - aa) Community Planning presentation – beyond implementing/updating OCP/zoning steps needed to make changes to those plans. Ie: rezoning/changing future land use map.
7. **My overall rating of the Conference was:**
- 29) Good
 - 36) Excellent
 - 5) Satisfactory
 -) N/A
 - 1) Poor
 -) Very Poor

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8. Other Comments:

- a) Overall convention committee did good job
- b) Convention was on time or ahead of time – good time management
- c) Good convention – lots of laughs
- d) Draws should have happened at 4:15 pm on Wednesday as many people missing.
- e) Instead of giving computer bags to each presenter make a donation on their behalf to the Mike Battum Fund or a charity in Saskatoon (ie; food bank, etc).
- f) Shopping tour was great however it was advertised as supper to which we ended up getting appetizers and the Delta Bessborough was not prepared for the group once we arrived.
- g) Very clicky group – longer executive should mingle with new administrators more.
- h) Nice to see that the conference topics are for new but with new, older is boring.
- i) Something different for the tour. Does Saskatoon have the equivalent to the Moose Jaw tunnels? The food wasn't the greatest, ran out of food at Bess.
- j) Request presenters print presentations in notes form.
- k) Snacks – not so much chocolate. Not everyone can have chocolate.

9. Preferred Convention Location

56) Saskatoon 6) Regina 3) Alternate 9) Either 1) Yorkton

10. I have used the UMAAS Website in the past year Yes 69 No 4

11. Suggestions for improvement of the Website:

- a) Update more often (3)
- b) Great Site
- c) Be sure convention dates are up by December and easy to find.
- d) Separate resource area downloads.
- e) Not labeled real well. Difficult to find what I'm looking for.
- f) Education portion hard to find content.
- g) More resources
- h) Modernize
- i) User friendly
- j) Resource sharing
- k) Add a blog for discussions.