

2015 UMAAS CONVENTION EVALUATION

	POOR 1	FAIR 2	GOOD 3	VERY GOOD 4	EXCELLENT 5
Registration Kit	1	5	23	35	11
Opening Ceremonies		1	22	40	11
Greg Johnson - 'Leaving a Legacy'	1		2	16	57
Interim & Annual School Liability Statement	2	8	31	22	13
Trade Show		4	27	32	13
Employment Contracts – Adam Touet		1	13	38	21
SUMA – Group Procurement		11	40	18	2
Municipal Capacity Development Program		9	44	15	2
SAMA & Gov` t Relations – Tax Tools	1	4	33	25	6
James Williams – One Man Band	1	4	14	19	8
David Siegel – Leaders in the Shadows	3	16	28	22	3
ISC – Web navigation, maps, basic tax enf	2	10	29	20	8
Networking Afternoon – Golf & BBQ				4	10
Networking Afternoon–Women on the Go Tour				1	19
Gov` t Relations Workshop – Everything you didn` t learn in LGA				8	13
Thurs Social Evening with DJ	1	3	11	1	1
Risk Management – SUMAssure Workshop		6	22	26	14
Gov` t Relations – Legislative Updates			17	33	18
SPRA – Rob Boulding		1	15	29	14
Hotel Facilities		5	23	24	15
CONVENTION CONTENTS					
The application of material to your work situation is relevant?		4	13	44	11
The information you obtained from the Convention was as expected?		1	16	40	14
You have benefited from participating in the Convention?		3	7	40	22

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Overall Reaction

- 1. Which aspect of the UMAAS Convention was most beneficial to you?**
 - a. Gov't Relations – tax tools (4)
 - b. Networking (29)
 - c. Employment contracts (7)
 - d. Legislative assembly updates (2)
 - e. School liability (3)
 - f. Tradeshow (2)
 - g. Slip, trip & fall presentation. (2)
 - h. Kick off speaker (2)
 - i. Sessions with open forum or time for questions.
 - j. David Siegal - Leaving a legacy
 - k. Sessions/Workshops (4)
 - l. Everything you Didn't Learn in LGA (7)
 - m. Everyone's willingness to help & answer questions.
 - n. Networking afternoon (3).
 - o. ISC Web navigation.

- 2. Please outline any aspect of the Convention that was of little or no benefit to you.**
 - a. School Liability Statement (4); (don't have any trouble with it; confusing instructions)
 - b. Thursday morning – Leadership
 - c. Group Procurement (4) – would have preferred to hear once plan is in place or there was something new.
 - d. SAMA – tax tools (6)
 - e. Some content was not for Administrators – maybe new ones only.
 - f. ISC presentation.(4)
 - g. Leaders in the Shadows. (3)
 - h. Greg Johnson – offensive jokes (sexual content), very unprofessional, not inspiring.
 - i. Golf/tour
 - j. MCDP
 - k. Thursday social (was not very well attended).
 - l. Prizes between sessions – no need for it; put money to something else.

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- 3. What suggestions do you have to improve the UMAAS Convention?**
- a. Less boring speakers, more presentations re: our jobs (ie: tax tools, ISC web)
 - b. MCAP – would require RM cooperation which at this time is non-existent
 - c. More workshops like school tax statement workshop.
 - d. Topics administrators need help on (ie: dealing with troubled tax payers).
 - e. Dealing with hostile Councilors.
 - f. Keep most sessions less than 1 hour.
 - g. Separate breakout sessions (2) for new administrators or training sessions throughout the year.
 - h. Better breakfast choices – very little gluten free
 - i. Executive does a great job trying to meet all needs.
 - j. Longer time allotted for division meetings. (3)
 - k. Have the motivational speaker in the afternoon rather than the morning.
 - l. More time to view tradeshow.
 - m. More open dialogue with Gov't Relations.
 - n. Better video quality (2)
 - o. MLDP Course Day.
- 4. What comments do you have regarding this year's Convention format?**
- a. Wish tour and golf didn't happen at same time as Gov't Relations workshop (5)
 - b. Good idea to have golf, tour and a workshop for those who want.
 - c. Nice to see format include pertinent info for new administrators.
 - d. Very well put together – agendas and timing were exceptional (4)
 - e. Good format (17)
 - f. Awesome
 - g. Very good (6)
 - h. Having Social afternoon on first day (2) - would be better to get to meet people (1); can decide if too busy to attend 1st day and not miss out on sessions.
 - i. Gear towards smaller communities not large city issues.
 - j. Move regional division meetings to later afternoon.
 - k. Good work Executive!
 - l. Fine (3)
 - m. Little longer break times.
 - n. Good improvement with variety.
 - o. Very organized and informative.
 - p. Impressed with agenda content but was disappointed with many of the presentations.

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- 5. Any comments regarding the Convention Facilities?**
- a. Larger conference room required – no room to walk between tables. (7)
 - b. Have phone charging station.
 - c. Need updating. (5)
 - d. Rooms too hot could not change temperature (2) – noise from pool area & chlorine smells.
 - e. Food at the facility was excellent however quite expensive in the hotel restaurant. Hotel charged two separate charges for room service.
 - f. Good (6) – but room was not cleaned ??? (1)
 - g. Very good/excellent (12)
 - h. Great service (3)
 - i. No elevators for luggage hauling.
 - j. Suggest use lobby for meals when space is limited for trade show.
 - k. Buffet mixed with tradeshow booths is uncomfortable to access.
 - l. My room was located three floors above convention room & noise was an issue.
 - m. Food & accommodations were great.
 - n. Way too noisy – can't hear speakers as tradeshow room is too loud (shut door from the two rooms). (3)
 - o. Confusing to get around.
 - p. Travelodge is great, especially Joey, Leanne and Alanna.
 - q. Wonderful parking; staff appreciate us, so why leave.
- 6. What other topics for sessions/workshops should our Association offer?**
- a. Have open session for people to ask a panel of “seasoned” administrators questions; Tough to do on the spot, maybe have people submit a question when they send in their registration and pick some questions that way.
 - b. Harassment in the workplace – public (2); round table/open discussion with summary of topics discussed presented to rest of room.
 - c. Loved the band --- suggestion for next year – Method 2 Madness or M2M (they're likely expensive but fun to dance to).
 - d. More future review on employment contracts & SAMA assessment problems.
 - e. New Elector Act, Legal Bylaw enforcement.
 - f. Bylaw enforcement (2); New Election Act; Sask Employment Act.
 - g. Working with difficult people
 - h. Workplace conflict (employees and Council)
 - i. Community Planning; Working with Council.
 - j. Code of conduct for Council members.
 - k. Tax enforcement/bylaw (anything hands on with examples).
 - l. Human Resources
 - m. Offer training sessions throughout the year at division levels.
 - n. Session from SMB
 - o. Session on what ‘stuff’ to keep & what we can get rid of --- best ways to get rid of.
 - p. Freedom of Information.
 - q. Liability concerns --- I see ratepayers more willing to sue staff & Council.

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- r. Enjoyed the “Myth & Fact” that was done a few years ago.
- s. Session on Tax enforcement
- t. Session on Grants. (2)
- u. Occupational Health
- v. Policy Manuals
- w. Nuisance Grounds
- x. What will be lost if small municipalities are lost. (ie: need education on protecting small municipalities; how can larger towns help to share services with smaller places and why it would be beneficial to both.
- y. More on becoming certified in small municipalities where you can’t find a mentor.
- z. Retirement options.
- aa. Service agreements.
- bb. Issues with non-paying taxpayers and utility payers.
- cc. Year in the life of administrator (deadlines/legislation) (2)
- dd. Mock Council Meeting with ‘issues’. (2)
- ee. TCA Register (now that it’s been going on – review)
- ff. New West Partnership.
- gg. Strategic planning & budgets.
- hh. Legal, public relations development, dealing with stress.
- ii. Council meeting procedures.
- jj. LAFOIP
- kk. Governance.
- ll. Focus on the highlights of being an administrator. Why this job is so great, not the problems and stresses of being an administrator.

7. My overall rating of the Conference was:

- 46) Good
- 28) Excellent
- 4) Satisfactory
-) N/A
-) Poor
-) Very Poor

8. Other Comments:

- a. Saskatoon Inn is much nicer; room rate for RMAA was \$5 less for much nicer room.
- b. Something to consider for 65th Anniversary – different color t-shirts for each division and make a map of Saskatchewan with everyone in their shirts.
- c. Thought topics on agenda looked great but was somewhat disappointed in content delivery.
- d. Thank you for the great work UMAAS does for its members.
- e. Having 2 screens was very useful except they were hard to see at times depending on the presentation background, light and the fuzzy lines passing through the screen.

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- f. As a new administrator, I was encouraged at the banquet from the speaker who spoke with their encouraging and heartfelt words.
- g. Instead of big lunch just have soup & sandwich (too many big meals). (2)
- h. Love the jackets! (2) Good networking
- i. Sound tech company was very good.
- j. Great 60th Anniversary Convention.
- k. Please bring back Women on the Go again next year – amazing planning and excellent overall day. (3)
- l. Breakfast Thursday didn't have a fruit tray.
- m. Request scent free.
- n. Retirement portion of banquet is excellent. Keep up the good work Kim Gartner.
- o. Congratulate Ronda and Convention Committee on format change and wonderful convention (3); Rick & Teresa do a good job (2).
- p. Kickoff speaker should be in the afternoon.

9. Preferred Convention Location

50) Saskatoon 8) Regina 4) Alternate 4) Either 1) Moose Jaw

10. I have used the UMAAS Website in the past year Yes 68 No 5

Suggestions for improvement of the Website:

- All convention presentations on the website (5)
- 2015 convention info on site before convention (ie: agenda). (11)
- Sample bylaws, contracts, policies, council conduct policy. (2)
- Very good.

Suggestion for alternate time of year to hold conference:

- a. April-May – NOT June (2)
- b. June is best/stay same (14)
- c. May (5)
- d. November (4)
- e. Late summer/fall
- f. April
- g. September (2)
- h. September/October
- i. Don't move time of year --- really we are an urban organization – RM people can organize better if they want to attend.