

2018 UMAAS CONVENTION EVALUATION

	POOR 1	FAIR 2	GOOD 3	VERY GOOD 4	EXCELLENT 5
Registration Kit	1	12	21	24	12
Opening Ceremonies			21	31	17
Chill & Choose – Beat Stress & Feel Your Best – Darren Lang – Conference Kickoff		2	2	36	29
Water Security Agency – Administrative Responsibilities	1	5	21	31	12
Trade Show		1	17	36	16
Municipal Risk Mgmt Strategy & Framework – Johnson Shoymama Grad School	6	13	23	15	4
SPRA – Agreements between Municipalities & Groups Operating Municipal Assets		5	24	19	6
SMRA Retiree Plan – Eric Biehm	1	6	26	13	3
Banquet & Awards		1	5	33	22
James Williams – One Man Band	5	13	14	12	1
SUMAssure – Construction Project Risk	7	22	23	10	3
Networking – It's Bonding – Develop relationships with some easy starters – Sherry Knight		6	15	26	19
Networking Afternoon – Golf & BBQ				7	9
Networking Afternoon–Prairie Lily River Boat Tour Shopping			1	16	20
Thursday Free Evening			3	26	26
Munisoft – Cyber security			2	29	37
Gov't Relations – Legislative Updates & Amendments Q & A			5	37	26
This Would be Funny....If It wasn't Happening to Me! How to Navigate the Future with Enthusiasm & Vigor – Jody Urquhart				12	54
Hotel Facilities	1	2	14	32	14
CONVENTION CONTENTS					
The application of material to your work situation is relevant?		4	13	37	16
The information you obtained from the Convention was as expected?		4	11	39	31
You have benefited from participating in the Convention?		4	10	40	15

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Overall Reaction

- 1. Which aspect of the UMAAS Convention was most beneficial to you?**
 - a) Networking (37)
 - b) Division Meetings (3)
 - c) Munisoft – Cybersecurity (7)
 - d) Gov't Relations (5)
 - e) WSA (3)
 - f) Educational sessions (6)
 - g) SPRA
 - h) Chill & Choose (2)
 - i) Risk Management
 - j) Stupid list
 - k) Always learn something.
 - l) Winning 1st in golf tournament (2)
 - m) Woman speakers – helping dealing with stress
 - n) Jody Urquhart
 - o) Meeting new people.
 - p) Speakers to motivate. (3)
 - q) Trade show
 - r) Learning new things that are coming up.
 - s) Keynote speakers.
 - t) Interactive sessions

- 2. Please outline any aspect of the Convention that was of little or no benefit to you.**
 - a) SPRA (2)
 - b) Municipal Risk Mgmt Strategy (4)
 - c) SUMAssure – Construction Project Risk (15)
 - d) SMRA (8)
 - e) Networking afternoon as I had to leave
 - f) Sherry Knight
 - g) WSA
 - h) Too many late nights, find tiring.
 - i) Some of the speakers – monotone or no emotion.

- 3. What suggestions do you have to improve the UMAAS Convention?**
 - a) Move golf, etc to Friday and do education on Weds & Thursday (2)
 - b) More inspirational speakers.
 - c) Run the convention Mon-Thurs
 - d) No golf/tour or have before convention starts.
 - e) More staff during convention
 - f) Move Gov't Relations to Weds or Thurs, not Friday morning
 - g) Very good – you guys work hard (5)
 - h) Have it in Regina
 - i) More time for District meetings.
 - j) Shorten to 2 days --- networking on 3rd day.

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- k) Have Munisoft offer one of their refresher seminars at convention.
- l) Shorter sessions – some speakers were too long
- m) Division Meetings – need separate rooms for the meetings. Too loud in the main room.
- n) More relevant content
- o) Have presenter's power points available to print off before convention or handout.
- p) Have breakout sessions for specific topics
- q) Don't have such a big dinner the same day as banquet. Soup & sandwiches/wraps would be enough.
- r) Keep supporting networking opportunities for administrators.
- s) Moment of silence for past members.
- t) Awards too long.
- u) Bring back slo pitch at Rosthern.
- v) Give more information for new administrators
- w) More training sessions.
- x) Have open forum like SUMA convention – so we can hear more about what others are dealing with.

4. What comments do you have regarding this year's Convention format?

- a) good – always informative/good format (9)
- b) start with a session on Tuesday at 1:00 as an option (3)
- c) Alto of people found it hard to be out of office for 3 days.
- d) It was kept on time pretty well.
- e) Back corner is noisy from trade show, hard to hear presenters (5)
- f) Very good – running on time (2)
- g) Same old thing, but it works
- h) Start daily speaking sessions at 9:30 for those that live closer who do not have to leave so early
- i) Very well planned.
- j) Golf & tour should all be together for BBQ (5)
- k) Didn't' learn a thing until Friday morning sessions.
- l) Good flow. Good amount planned per day
- m) Friendly people with like goals & offers to help newbies.
- n) Appropriate breaks were good.

5. Any comments regarding the Convention Facilities?

- a) Food is always great (7)
- b) Nutrition Breaks - Have some protein cheese. Too much sugar & carbs. Have plain yogurt with berries instead of sweetened yogurt.
- c) Better food for breakfast. Muffins don't cut it.
- d) Room too cold then too hot.
- e) Need a change
- f) It's clean
- g) Main room is perfect. Rooms are disgusting.
- h) Room was stuffy and dim
- i) Good (11)

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- j) Excellent (2)
 - k) Okay
 - l) My room had issues.
 - m) Very comfortable and accommodating.
 - n) Warm with so many people. (2)
 - o) Crowded.
 - p) Hotel was a little sketchy – hotel door was open on 2 separate occasions while I was away.
 - q) Closer to the downtown area would be nicer
 - r) Hotel is older, needs updating (4)
 - s) Adequate.
 - t) Weds lunch was dry & no flavor.
 - u) Helpful, friendly staff
 - v) Rooms are clean
 - w) Good idea for Thursday breakfast (add Weds. and Friday also).
 - x) Hotel works well with UMAAS, friendly staff.
6. **What other topics for sessions/workshops should our Association offer?**
- a) Employee contracts
 - b) Human Resources (3)
 - c) How to deal with difficult employees (2)
 - d) How to deal with difficult people.
 - e) Job security
 - f) Job contracts
 - g) ‘problem’ residents
 - h) Sparking your community residents into being volunteers or at least proud of our community
 - i) Community engagements (2)
 - j) Council engagement into the community (2)
 - k) Group discussions on office procedures
 - l) Current events
 - m) Day to day dealings
 - n) Breakout session with a few topics to choose between.
 - o) Legal
 - p) Enforcement options. (2)
 - q) Best practices/Policies & Procedures/PW requirements & legislation.
 - r) Zero Tolerance (from taxpayers)
 - s) Bullying Bylaws
 - t) More just Q&A with the Board.
 - u) Need Admin forum with Q&A before calling advisories as question may be answered already.
 - v) Thurs afternoon or Friday be for newer administrators to ask questions.
 - w) Basic office operations – requirements & regulations.
 - x) Accounting part of the job (accum amortization, allowances, accrual budget
 - y) EMO programs
 - z) Live product demonstrations – MuniSoft (Pubworks, Payroll, budget ext, etc.)

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- aa) Scenarios – what to do for a referendum or budgeting, tax enforcement role play or practicum.
- bb) Dealing with Council – your options as Administrators.
- cc) Benefits of choosing Advance Certification and more clarification on what is needed to achieve.
- dd) Management
- ee) Leadership sessions specific to CAOs
- ff) Municipal risk (in general)
- gg) Grant writing
- hh) Climate change
- ii) Infrastructure deficit
- jj) Regional planning
- kk) Communication (internal/external)
- ll) Facilitated sessions (with Council, Residents, Staff)
- mm) Mental Health --- this is the new norm. Anxiety, bullying, depression, 'you are not alone' topic.
- nn) New Administrator workshop
- oo) Bullying assistance
- pp) Bylaws

7. My overall rating of the Conference was:

- 37) Good
- 23) Excellent
- 5) Satisfactory
-) N/A
- 1) Poor
- 1) Very Poor

8. Other Comments:

- a) Shorten convention to two days.
- b) Sometimes too much waiting
- c) Have to miss last day due to Council meetings on Friday
- d) Great job organizing! You guys keep it on track.
- e) Always a good variety & current.
- f) Suggest attendees bring business cards to exchange.
- g) New attendee tags not same color as agenda. (2
- h) Thank you for all the work you do for convention. I truly appreciate the time spent to make it enjoyable. (2
- i) My 11th convention – have never had less relevant information or sessions.
- j) Thanks for making my first conference so informative and adventurous.
- k) UMAAS conference had more interest and the speakers & education sessions were better than the RMAA Conference.
- l) First Aid kits were cheap.

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9. Preferred Convention Location

45) Saskatoon 7) Regina 5) Alternate 5) Either) Moose Jaw

10. I have used the UMAAS Website in the past year Yes 64 No 3

Suggestions for improvement of the Website:

- a) It's functional but not visually exciting.
- b) It's good.
- c) Update (2)
- d) Love UMAAS website.
- e) Include a search box. Sometimes have trouble finding things.