

2019 UMAAS CONVENTION EVALUATION

	POOR 1	FAIR 2	GOOD 3	VERY GOOD 4	EXCELLENT 5
Registration Kit		5	18	24	17
Opening Ceremonies		1	18	23	20
Focus on the 90% - Darci Lang – Conference Kickoff			2	11	52
Sask Human Rights Commission – Duty to Accommodate – Scott Newell	5	14	31	11	1
Trade Show		3	17	26	16
Denis Benoit – Prov. Employment Stds Consulting Inc – Progressive Discipline	1	4	26	28	3
Banquet & Awards		1	8	18	29
Danceland DJ's – Music Trivia & Dance		1	3	13	20
U of R – LGA Program Update		5	12	33	11
SUMAdvantage – We've Got Your Back: Avoiding the Risks in Procurement	1	3	11	35	13
Mental Health! Mental Wealth! – Stuart Ellis-Myers – “Twitchy”	1	2	7	16	37
Networking Afternoon – Golf & BBQ		1		1	5
Networking Afternoon-Remai Modern Art Gallery & Shopping	1	6	13	4	5
Thursday Free Evening	2		4	12	35
SaskEnergy – Graham Bilitski – Underground Infrastructure & Municipal Operations		1	13	23	16
Gov't Relations – Legislative Updates & Amendments Q&A		1	10	26	20
Open Forum Panel		1	4	13	28
Hotel Facilities	1	6	9	20	15
CONVENTION CONTENTS					
The application of material to your work situation is relevant?	1	4	12	28	16
The information you obtained from the Convention was as expected?		4	12	28	16
You have benefited from participating in the Convention?		1	11	22	27

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Overall Reaction

- 1. Which aspect of the UMAAS Convention was most beneficial to you?**
 - a) Open Forum (6)
 - b) Speakers (7)
 - c) Networking (17)
 - d) Legislative Updates (7)
 - e) Darci Lang (13)
 - f) Twitchy (5)
 - g) Gov't Relations (6)
 - h) All of it! My first year,I'm new to administration; very helpful information (2)
 - i) Everything is beneficial.
 - j) Tradeshow (5)
 - k) Sessions
 - l) Motivational speakers (7)
 - m) SUMAdvantage
 - n) All of it.
 - o) Division meetings--finding out what others are going through (3)
 - p) Employment standards (2)

- 2. Please outline any aspect of the Convention that was of little or no benefit to you.**
 - a) Golf & tour – have before or after, not during (2)
 - b) Human Rights session (4)
 - c) Motivational speakers
 - d) Progressive Discipline – poor presentation (2)
 - e) Tradeshow (2)
 - f) Thursday Evening Free Time – disappointing because everyone does their own thing.
 - g) U of R – aren't they phasing this out?

- 3. What suggestions do you have to improve the UMAAS Convention?**
 - a) Breakout sessions for topics of CAO/Administration.
 - b) Have a keynote speaker on Friday afternoon to go home feeling pumped.
 - c) Have two full days of sessions.
 - d) More workshops – tools to help with Council
 - e) Workshop on work related issues
 - f) Should be two days excluding networking events (5)
 - g) Better speakers on HR issues
 - h) Municipal Affairs & Q&A should be only thing on Friday as we always run out of time.
 - i) Re-introduce the Thursday Evening “Networking session”
 - j) Daily issues, such as MuniSoft, minutes, meetings, etc.
 - k) Location
 - l) Have a break between supper and awards. (2)
 - m) Convention Committee does a great job --- thank you.
 - n) Make sure slide shows are visible, background contrast is sufficient.
 - o) More relevant topics that apply to administrators.
 - p) Need more dedicated time to trade show. (2)
 - q) When finding speakers --- please find ones that are engaging (2)
 - r) Trade show noise needs to be addressed. Could not hear due to the noise.

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- s) Structure it like the SUMA Convention – workshops, bear pit, etc.
 - t) Keep up the good work.
 - u) Don't place two dry speakers back to back.
- 4. What comments do you have regarding this year's Convention format?**
- a) Woman on Tour – Poor!
 - b) Have golf & tour on last day (2)
 - c) Good (11)
 - d) Wednesday is a long day.
 - e) Very well put together convention.
 - f) Little boring
 - g) Good motivational speakers
 - h) Good theme
 - i) Have trade show better access, move coffee to different area.
 - j) Keynote speakers were a little long. Should be an hour.
 - k) DJ was fun.
 - l) Well organized.
- 5. Any comments regarding the Convention Facilities?**
- a) Speakers were quite loud at the banquet – hard to hear clearly as too loud.
 - b) Very good (2)
 - c) Hotel has improved but beds still need improvement.
 - d) Hotel has improved over the years; much better than in the past. (2)
 - e) Good (6)
 - f) Hotel rooms need repair & consistent housekeeping (2)
 - g) Excellent (2)
 - h) Great (6)
 - i) Room was too cold; noise
 - j) tradeshow was loud & distracting.
 - k) Line ups were long at nutrition breaks due to only being one line.
 - l) Good food (3)
 - m) Clean (2)
 - n) Poor room assignments
 - o) Keys needed to be re-keyed constantly.
 - p) Staff is accommodating
 - q) Keep at Travelodge – always good
 - r) Fine (2)
 - s) Needs more updating.
 - t) Same as ever.
 - u) Have coffee butlers on table or staff offering.
 - v) Water on the tables need refilling during the day. (3)
 - w) Screen set back too far; screen on podium side was blocked by speaker.
 - x) Enjoy coming back to same facility. Know what to expect.
 - y) Temperature was up and down too much.
 - z) Wifi is not good.
 - aa) Faucets in ladies washroom were terrible.
 - bb) Food is not good when you have an allergy.

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- cc) Very convenient.
 - dd) Rooms need some improvement
 - ee) Great location.
6. **What other topics for sessions/workshops should our Association offer?**
- a) Breakout sessions – different levels of training – bylaw, minute, dealing with conflict
 - b) Offer MLDP on Monday before convention. (2)
 - c) Regionalization
 - d) Back to basics/general refreshers (7)
 - e) School Statement
 - f) Tax Enforcement (4)
 - g) Annual reporting refreshers
 - h) How to deal with Councilors who are jerks.
 - i) Saskatchewan Employment Act (2)
 - j) Human Resources (3)
 - k) MEPP
 - l) Labour Standards
 - m) Overtime
 - n) Practical sessions – tax sales, DAB process
 - o) Investment – RBC or Scotia
 - p) Conflict resolution (3)
 - q) More resources for advice and info rather than “recommendations”
 - r) Turning negative into positive.
 - s) MuniSoft
 - t) Reading Audited Financial Statements
 - u) Assessment
 - v) More networking.
 - w) Legislative Updates
 - x) Mental Health
 - y) Assessments start to end
 - z) Breakouts Sessions – bylaws, ICS, OH&S, WCB, issues Council vs CAO
 - aa) Capital/strategic/long term planning
 - bb) Have an agenda or specific points to discuss at division meetings
 - cc) Safety
7. **My overall rating of the Conference was:**
- 26) Good
 - 24) Excellent
 - 11) Satisfactory
 -) N/A
 - 1) Poor
 -) Very Poor

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8. Other Comments:

- a) Enjoy this convention every year. Thank you!
- b) Probably one of the better conventions in last 15 years.
- c) Have a Zone meeting or workshop the Tuesday afternoon since most administrators are there anyway.
- d) Organizers kept times in check.
- e) Generalization reports on discipline, office procedures, short cuts, professionalism, rogue employees
- f) Wednesday meals was good but lunch could be smaller (2)
- g) Had a good time. Always well organized and kept on time.
- h) It appears CAO's are becoming more and more passive.
- i) The program offered by U of R is adequate if the student is working in an office.
- j) Feet on the ground training with an experienced CAO, funding for this?
- k) More time for open forum.
- l) Appreciated the emphasis on mental health & tools in the tool box with how to cope.
- m) Wifi is terrible. It's time to find a new location.
- n) Thank you for all your work planning convention.
- o) For the newcomers – bring back the mixer at the beginning (welcome) for the 1st timers. They are intimidated as they do not know anyone.

9. Preferred Convention Location

42) Saskatoon 8) Regina 3) Alternate 6) Either 1) Moose Jaw

10. I have used the UMAAS Website in the past year Yes 61 No 2

Suggestions for improvement of the Website:

- a) Make it easier to navigate and find information.
- b) More seminar like presentations
- c) Up to date forms/information
- d) It isn't very visually exciting; Hard to find info; could use a revamp
- e) Update – appears dated.
- f) It seems to go down a lot.
- g) More documents.